

## UPDATE DOWNLOAD DETAILS

<b>Current Update:</b>	<b>Details:</b>
<b>01-Sep-20 (R1)</b> <b>MANDATORY!</b>	The current 2020 SandBagger update release (Series VIII 10.80.09.1) resolves a number of issues with recent changes to operating systems and MS Office that have been identified, and corrects several processing errors which have caused problems attempting to run certain parts of the application. To keep the application running correctly, this update is mandatory!
<b>Status</b>	<b>This current update is mandatory for all copies installed or updated prior to 10-Sep-20!</b>  Updates may include changes to the SandBagger application and/or any of the files accompanying it. To catch unforeseen issues or to include new information we may have identified after the original update described above was posted, it is possible the update currently available is slightly newer (even though it's at the same rev level). These issues usually only affect a very small number of users, but you could be one of them, and if you are, before contacting us please try reinstalling the available update to see if your issue is resolved. With recent releases you can compare the ID at the lower right of the Downloads page with the ID at the lower left of your SandBagger Start screen to see if a newer update is available.

## SERVICE MESSAGES

<b>ITEM:</b>	<b>Messages</b>
<b>Current Installation Packages</b>	<p>The downloadable "New Install" and "Update" packages include code signing to all included files, and our website is protected with an SSL certificate. These downloads are certified virus-free and ensure full security when these files are downloaded from our website and then used. However, because of the cost involved, we have decided not to enhance this security for a free application like this so that Microsoft SmartScreen will not attempt to block these files. You can ignore SmartScreen warnings safely, and download and install these files.</p> <p>The old optional download to install the SandBagger "Complete Version without an Access Runtime copy" is no longer available. The "New Install" package will check to make sure you have an acceptable version of Microsoft Access installed, and if not, will offer to install a 32 bit Access 2010 Runtime for you.</p> <p>Changes to Microsoft operating systems and releases of Office can cause no end of problems for users. With the advent of Windows 10, trying to stop updates from Microsoft is almost impossible, as the folks there seem to place security above everything else. We make every effort we can to ensure the SandBagger will always run properly, but sometimes that is not enough.</p> <p><b>If you have ANY problem with the SandBagger, please install the above update to see if it solves it. If not and any problem persists, please send us a trouble report using the Contact Us page here, and we promise a prompt repair.</b></p>
<b>Access 2007 Not Supported</b>	<p>We are very sorry but in 2020 we have had to deprecate SandBagger installations using the Access 2007 Runtime version previously distributed with the SandBagger. Microsoft support of Access 2007 ended some time ago, and in future, we will not be attempting to use SandBagger updates to keep the SandBagger running with this Access version.</p> <p>While a new or updated SandBagger installation may continue to work with Access 2007 for the immediate future, if you are using that version (full or runtime), Microsoft's security and feature updates may cause serious problems with it - use at your own risk. If you are using Access 2007 Runtime, we recommend you uninstall it from your computer and download/install the 32 Bit version of Access 2010 or newer runtime from the Microsoft website. If you are using the full version, consider upgrading your copy to a newer version. If you are getting security warnings after upgrading, please see the SandBagger Application Guide for information about how to fix that.</p>
<b>Windows 7 Not Supported</b>	<p>Microsoft has ended support for Windows 7, and to avoid problems with your PC, you should consider taking advantage of upgrading it to a free version of Windows 10 which may still be available (see details at CNET.com). Unfortunately, you can have serious problems with PCs with BIOS older than about five years or with small hard drives, as Windows 10 expects features that are not often available in those older PCs. In that case, you may have better luck upgrading it with a copy of Windows 8.1.</p>

